



MEDIA RELEASE

For Immediate Release

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Contact:

Rachel Kelly

rkelly@ci.burlington.nc.us

(o) 336.222.5076 (c) 336.516.1532

City Customer Service and Revenue Collection Functions to Relocate

BURLINGTON, NC— On March 14th, the utility account service and revenue collection functions of the City of Burlington will relocate from the Burlington Municipal Building to the Municipal Annex Building, located at 244 West Davis Street. The move, of approximately 2.5 blocks, serves to increase convenience and accessibility for Burlington residents, tax payers and utility customers.

The Municipal Annex building provides copious parking, multi-lane drive through service, ground level access, and full handicap accessibility. The Municipal Annex Building will also feature an after-hours drop box.

“We feel good about the upcoming move,” says Administrative Services Director Frank Hope. “Our customers will no longer have to worry about negotiating stairs or parking on-street; they won’t even have to get out of their vehicles if they don’t want to.”

Beginning on March 14th, individuals seeking to establish water or sewer service, obtain answers to questions they may have about their utility accounts, pay fines, taxes, or a utility bill will access those services at the Municipal Annex Building, located at 244 W. Davis St. It is best to enter via Maple Avenue.

In addition to in-person and drive-thru services available at the Municipal Annex Building, payments can be made via bank draft or online (with no convenience fee) at www.BurlingtonNC.gov/Payments.

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Attachments:

Map illustrating route from Municipal Building to Municipal Annex Building

Photo of Municipal Annex Building

Our Mission:

“The City of Burlington is dedicated to providing high quality municipal services within our diverse community in a friendly, professional and efficient manner in order to promote the safety, health, and quality of life of residents and employees.”

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